

TEDDY ROCKS 2019 FESTIVAL WEEKEND CAMPSITE TERMS & CONDITIONS

Campsite Terms and Conditions (2019)

- 1) **Teddy Rocks 2019 Festival** campsite is for **TENT CAMPING ONLY**. Campervans, Motorhomes and Trailer tents are not permitted. Camping tickets must be purchased.
- 2) All camping ticket holders must also have a ticket to attend at least one of the **Teddy Rocks 2019 Festival** dates.
- 3) Car Parking tickets can be purchased online via Ticket Master alongside your entry tickets. These will also be available on the day if space permits on a first come first serve basis.
- 4) Proof of age may be required for all ticket types. Please ensure that you have ID with you in case you are asked. Failure to provide such ID may result in you being asked to leave the festival.

Challenge 25: We will be operating and enforcing a strict Challenge 25 policy at **Teddy Rocks 2019 Festival**. If you can't provide valid identification when asked, you will be asked to leave the site and come back with your ID. So if you are lucky enough to look 25 or younger, please make sure that you bring an acceptable form of identification.

Valid forms of ID include:

- An in date photographic driver's license or provisional licence.
- A valid passport.
- No photocopies and no out of date ID will be accepted.

- 5) There are three types of **Teddy Rocks 2019 Festival** tickets sold:
 - "Adult Camping tickets" can only be used by persons age 14 or over. From here on these will be referred to as Adult camping tickets.
 - "Child 6-13 Camping tickets" can be used by young people aged 6 to 13 years old and can only be purchased by an appropriately aged adult. See Point 7 below. From here on these will be referred to as Young Persons camping tickets.
 - "Child 0-5 Camping tickets" can be used by children under the age of 6 and can only be purchased by an appropriately aged adult. See Point 7 below. From here on these will be referred to as Child camping tickets.

Please also read our Ticket Terms and Conditions before buying your tickets.

- 6) By purchasing a Young Persons or Child camping ticket you are confirming that you are either the parent, legal guardian or nominated guardian responsible for the young persons or children you are purchasing the ticket for.
- 7) Those with a Young Persons or Child camping ticket can only enter the campsite with the adult who purchased their ticket, i.e. the parent, legal guardian or nominated guardian. Any young person or child attempting to enter the festival campsite without their legal/nominated guardian will be denied entry to/ejected from the **Teddy Rocks 2019 Festival** and campsite.

Likewise for child and youth protection reasons any Adult campsite ticket holder attempting to enter the **Teddy Rocks 2019 Festival** campsite with a child or teen and they are not the parent, legal guardian or nominated guardian, will be denied entry/ejected from the **Teddy Rocks 2019 Festival** and campsite.

- 8) Following are the accompanying rules for those Adult camping ticket holders assuming parental, legal guardian or nominated guardianship responsibility:
 - Any Adult campsite ticket holder may accompany a maximum of 4 young persons or children
 - Adults accompanying young persons in their teens must be approximately age 21+ to ensure that all teens are overseen by someone of a responsible age.
 - Young persons and children must camp with their responsible adult. There will be no teens camping separately away from their adult group.
- 9) **Teddy Rocks 2019 Festival** is a registered trademark; **Teddy Rocks 2019 Festival** logo and any related **Teddy Rocks 2019 Festival** artwork cannot be used without written permission of **Teddy Rocks 2019 Festival**.

- 10) **Teddy Rocks 2019 Festival** tickets are strictly non-refundable. No admission to the **Teddy Rocks 2019 Festival or campsite** without a valid ticket (so don't lose it).
- 11) If the festival is cancelled tickets will be refunded.
- 12) Right of admission reserved (R.O.A.R.)
- 13) **Teddy Rocks 2019 Festival** and the Campsite is about having a good time together while looking after each other and having a good time. Anti-social behaviour will not be tolerated and you will be ejected without refund from the campsite and the festival.
- 14) We're happy for groups of friends to camp near each but we politely ask that people are considerate and not to set up overly-large "camping areas" to ensure everyone has enough room to enjoy the campsite and all have a fair amount of space.
- 15) Once wristbands have been issued and put on... tampering, swapping, removal of, etc. will not be tolerated and those found doing so will be asked to leave the campsite and Festival.
- 16) Ticket holders will be searched on entry to the campsite and the festival. If you are in possession of illegal substances you may be arrested.
- 17) If you are ejected from the **Teddy Rocks 2019 Festival** campsite you will also forfeit your attendance to the main **Teddy Rocks 2019 Festival** arena and vice-versa.
- 18) **Teddy Rocks 2019 Festival** ticket and camping ticket holders (including all minors) give their express consent to the use of their actual or simulated likeness in connection with the production, exhibition, advertising and/or exploitation of any photos, film, video and/or audio recording of this event and/or any element thereof in any/all media throughout the world.
- 1) **TEDDY ROCKS 2019 FESTIVAL campsite hours**- Those holding a **TEDDY ROCKS 2019 FESTIVAL Campsite** ticket may enter the site at the following times:
 - **FRIDAY** - The campsite gates will be open at 15:00. The arena will be open from 17:00 on this day. Last entry for campers is 23:00/ Day ticket holders is 22:00. Late arrivals will sadly be turned away until the next day.
 - **SATURDAY/SUNDAY** - Arena Opens at 11:00. Last entry for ticket holders will be 22:00. Late arrivals will sadly be turned away until the next day.
 - **CAMPSITE** - This will be open for new arrivals from 09:00 so you can get in and set up before the show starts!
 - We encourage everyone who is camping and using our car park to refrain from leaving the site between 22:00 PM and 10:00 AM. This is due to making sure we can get you in and out of the site safely. Don't worry we are not kidnapping you! But your help with this would be appreciated. Our car park will have friendly security who will be able to assist you if you do need to leave the site.
 - All campers must vacate the site by midday on the Monday 6 May. Please bring a bin bag with you and leave your rubbish in a nice pile for us to come and collect. We like our new home so please help us to return it to its original state.
- 19) Travel - Ensure you look into travel arrangements before you buy your tickets. While we make every effort to help and advice on travel options on our website. We cannot give refunds for problems with getting to and from the festival or campsite
 - **Teddy Rocks 2019 Festival** tickets do not include car parking.
 - Car park tickets can be purchased on arrival. The costs will be £5 per vehicle. This is to cover the costs of the car parking infrastructure and staff.
 - Car parking spaces are limited and will be allocated on a first come basis. Please car share or arrive by taxi or use our provided shuttle services.

- If you leave the car park, you must purchase another car park ticket to return and you stand the chance of losing your parking spot. It is strongly recommended that your car remain parked until you are prepared to vacate the campsite. Please take advantage of our shuttle bus which runs every 30 minutes straight into town.
 - You are not allowed to sleep in yours (or anyone else's) car.
 - There is a shuttle bus operating between the Blandford Town centre and **Teddy Rocks 2019 Festival** site.
 - **REMEMBER:** Drinking and driving is an offence. Don't risk the life of yourself and others. Alcohol will dehydrate you, pace yourself and top up with water or soft drinks.
- 20) You are allowed to bring your own alcohol to the campsite, but only a reasonable amount per adult (remember the organisers put the festival on for free and in our spare time, this means we can give you good bands at cheap ticket prices, please do your bit by supporting our bars and helping us to raise money in the fight against children's cancer)
- This is for personal consumption in the campsite **ONLY** and will not be allowed on the shuttlebus or brought into the **Teddy Rocks 2019 Festival** arena, where there are bars available.
 - Teddy Rocks 2019 hosts public bars operated by Janaz Ltd in association with Hall & Woodhouse Brewery. The bars offer a great selection of real ales, ciders, spirits, lagers, wines and soft drinks at reasonable prices.
 - A reasonable amount is defined as: 1 crate (24 cans) of beer or cider **OR** the equivalent of 2 x 70cl bottles of wine **OR** 1 winebox **OR** the equivalent of 1 x 70cl bottle of spirits.
 - Alcohol must be decanted into non-glass containers.
 - There are **NO EXCEPTIONS** regarding glass containers. Broken glass can harm children or the livestock who will use the campsite land after you leave.
- 21) Only kitchen knives up to a blade length of 3 inches are allowed onsite for use in cooking (e.g. table knife, small paring knife). Anything that may be deemed a weapon will be confiscated.
- 22) Due to on-site sanitary and hygiene considerations, personal portable toilet units are not permitted into the festival site. This is a very important condition of entry and customers attempting to bring in portable toilets will be turned away at the gate. There will be a sufficient number of toilets supplied in the campsite.
- 23) Fire safety is important. No campfires, no flares, no fireworks, no Chinese lanterns or candles, no naked flames etc. are allowed. Disposable aluminium BBQs are not allowed. Only small purpose built off-the-ground BBQs and camping stoves can be used to cook food but **ONLY** in designated cooking areas.
- 24) No pet animals are allowed on the festival campsite other than dogs assisting the visually or hearing impaired.
- 25) The following items are not permitted at the festival campsite:
- Drugs, illegal substances such as NOS/nitrous oxide or any other substances banned under the 2016 *Psychoactive Substances Act* (<http://www.legislation.gov.uk/ukpga/2016/2/contents/enacted>)
 - Weapons or anything that can be interpreted as a weapon
 - Chinese lanterns, fireworks, torches or flares
 - Camping gas canisters above 5kg
 - Generators of any kind
 - Portable/chemical toilets
 - Beanbags
 - Any glass / glass bottles
 - Lasers or airhorns
 - Sound systems
 - Drones or other radio-controlled flying/hovering devices
- 26) Accessible Camping: A section of the campsite will be available for those with a disability. This area will be the most practical for access to the arena and easy access toilets. Please see the **TEDDY ROCKS 2019 FESTIVAL website** for information on carers tickets and wheelchair / access scooter transportation between the campsite and arena. Assistance is available to help set up your tent is needed.
- 27) Please note the festival campsite is on a slight slope.

- 28) The campsite will have a perimeter fence line, wristband entry and security on duty 24 hours a day. Visitors leave their belongings at their own risk. It is advised to leave all valuables at home.
- 29) Facilities within the campsite include: toilets showers, food stalls, a 24 hour security, medical and welfare presence, lighting,, rubbish disposal area, - Please respect our communal areas and try to leave these tidy/clean.
- 30) Water - We have several fresh water taps around the site for you to use for free. Please try to keep the taps off when not in use so that we do not run out or create a swamp/bog hazard. Please respect our communal areas.
- 31) **Teddy Rocks 2019 Festival** campsite location is a beautiful natural site and we want to keep it that way so please help us by keeping it clean and tidy. Please ensure you do not leave anything other than "general waste" in the designated areas - please take all large items home with you e.g. tents, chairs, sleeping bags, re-usable BBQs, etc. Please respect the land as horses will be grazing here after the festival and any stray plastics or rubbish may be harmful to them.
- 32) If the Festival is cancelled, the organisers & **Teddy Rocks 2019 Festival** shall not be liable for any costs or expenses incurred by the Ticket holder, including but not limited to the ticket cost, transportation & accommodation costs or any other losses of any kind. The organisers reserve the right to change and amend the festival programme without prior notification & cannot be held responsible for acts and headliners who cancel. Refunds cannot be issued if a particular artist does not appear or performs on a different day.

IMPORTANT POINTS TO A SAFE AND HAPPY FESTIVAL

- Ensure you know where your nearest emergency exits are.
- Follow any instructions given by Stewards, Security and Police.
- Move away from any dangerous/antisocial behaviour. Notify Security if you see any antisocial or dangerous behaviour.
- Move to where there is more space if you see a crowd surge occur.
- Ask for help if you need it and help others, especially if someone falls.
- Stay calm - if you're in distress, ask to be taken to the Welfare Tent.
- Look after yourself and those around you, even people you don't know. If you suspect somebody is unwell take them to a first aid or welfare area/tent. If they are not responding please alert a Steward immediately who will call for the necessary help. Please don't attempt to move them as you may do more harm than good.
- If you need to take medication regularly remember to bring it and let your friends know of any illness or allergies you may have and where your medication is stored.

BBQ Safety - the dangers of Carbon Monoxide

There have been a number of tragic deaths nationally from carbon monoxide poisoning linked to the use of barbecues within tents, camping structures and caravans.

- Carbon Monoxide (CO) is a colourless, odourless, tasteless poisonous gas produced by incomplete burning of carbon based fuels, including gas, oil, wood and coal.
- Levels of the gas can build up very quickly to levels that can make someone unwell or result in a fatality.
- Approximately 4,000 people attending Accident and Emergency each year are diagnosed with carbon monoxide poisoning.
- When CO enters the body it prevents the blood from bringing oxygen to cells, tissues and organs. It can cause symptoms such as headaches, drowsiness, nausea and vomiting.
- CO can kill quickly, in minutes, without warning and even low levels of the poison can cause lasting damage to health.
- Campers have lost their lives after taking lit barbecues into tents or caravans for warmth. A lit or smouldering barbecue should never be taken into a tent, tent awning, camping pod, caravan or campervan.
- Similarly, portable gas stoves are not designed to be used inside such structures. They should be kept clean, in good working order and should only be used outside in a suitably ventilated area.
- It is tempting to move cooking equipment inside when the weather is poor, but this can quickly lead to a potentially deadly build-up of poisonous gas.

- Anyone who thinks they may have been exposed to carbon monoxide fumes should seek medical advice immediately.